



PROGRAM GUIDELINES
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Program Description

In order to further our commitment to the City of Detroit and help accelerate current revitalization efforts, Professional Movers.com is proud to announce *The Scott Detroit Moving Incentive Program*. The program is designed to offer residents moving into The Scott at Brush Park discounts and exclusive “perks” that will save you money, relieve your stress, and transform your perception of what to expect from a Professional Moving company.

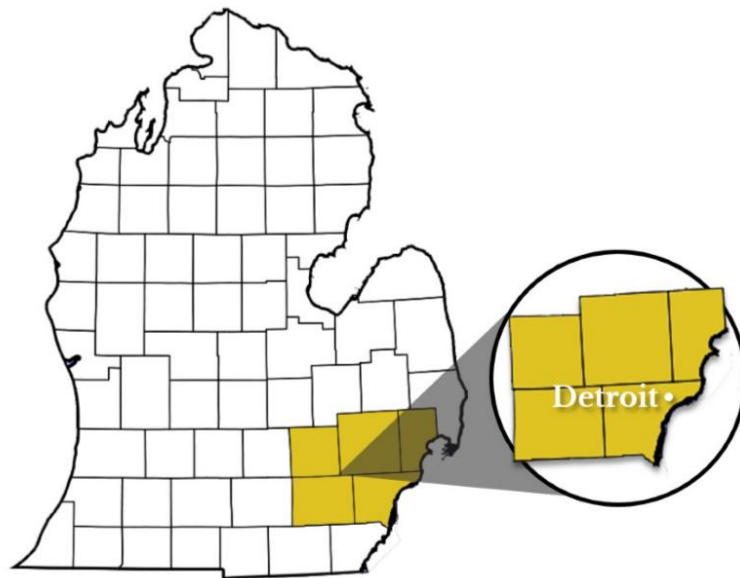
The Scott Detroit Moving Incentive Program offers:

Residents Moving into The Scott at Brush Park Receive:

- Assigned Detroit Moving Consultant
- Free in-home move survey
- Free use of 4 wardrobe boxes
- Free use of 10 small boxes
- Free use of 5 medium boxes
- 5% Discount off total moving cost
- Includes hardcopy quote with guaranteed hourly rates
- No hidden fees

Eligibility & General Boundaries

The Scott Detroit Moving Incentive Program is designed for anyone moving into The Scott at Brush within a 40 mile radius. This boundary includes most areas within the following counties: Wayne, Oakland, Macomb, Washtenaw, and Livingston. When the distance from your current home to The Scott is less than 40 miles, the discounts and incentives would be applied to the Normal Hourly Rates. The move plan created by your Moving Consultant will provide you with estimated cost and include all discounted incentive pricing.



If your move distance is greater than 40 miles from your current home to The Scott, Professional Movers.com is mandated to provide pricing based on the Michigan Movers Association Tariff. The MMA Tariff restricts discount pricing, however Professional Movers.com can still provide the same award-winning packing and moving services. Speak with your Moving Consultant and they can help provide you with the estimated costs for your move based on your specific moving information.

Admission Process

- 1.** Request program admission by contacting us at 248-926-9999 and speaking to Andrew Androff or Don Crowley. They will work with you to collect some information regarding your move. During the conversation, we will schedule and confirm the day and time for one of our Moving Consultants to visit your home to perform a survey.

Please be prepared to provide us with the following information:

- Your name
- Your contact phone number and e-mail
- Your origin address
- Your destination address
- Your preferred move date

- 2.** You will be assigned a Moving Consultant. He will visit your home to inventory the items to be moved. The Moving Consultant will listen to your concerns and provide answers to your questions about the move.
- 3.** Our Moving Consultant will build and provide you with a custom move plan and quote. The quote will itemize all costs and display your Moving Incentives in a clean and easy to understand format. Typically, the move plan and quote will be e-mailed directly to you with-in 24 to 48 hours of the survey date. Larger moves may require additional time to complete. During the survey, our Moving Consultant will inform you when you can to expect to receive your quote. There will be no hidden fees and the quote will be valid for 30 days.
- 4.** Once your move is booked, our moving consultant will stay in contact with you with strategically placed phone calls and meetings to ensure the promises we make, are the promises we keep.

Term and Conditions

- All quotes provided for the program incentives are based upon an agreed scope of work listed on move quote. Specifically, the list of items to move and list of items you are responsible to perform prior to the movers arrival. Examples may include but are not limited to packing, labeling, and confirming elevator reservations. Modifying or changing the scope of work can result in additional charges.
- All program moves are subject to 3 hour minimum charge.
- All program moves will be charged hourly rates with a one hour transportation charge added to all relocations.
- Quotes are only good for 30 days.
- Participants must agree to an in-home visual survey, to be eligible for the program.
- Free use of boxes and discounted hourly rates are only valid on local moves under forty miles.
- Program is not valid on interstate moves.
- All pricing will be based on a designated loading/unloading zone at the origin and destination, plus exclusive use of elevators (if necessary).
- Additional Services such as but not limited to hoisting, crating, electrical, plumbing, wall mounting, installation, carpentry, IT and Computer relocation, Cubicle or Workstation Disassembly/Reassembly, Baby Grand Piano moving, LCD/Plasma moving, and maid services are not included in program discounts.
- All customers are required to provide complete payment on move day once the relocation is complete. Payment must be made in the form of cash or check only. No credit cards will be accepted.
- Professional Movers.com reserves the right to change these terms and conditions and program incentives at any time, and you agree to abide by the most recent version of the Program Guidelines and posted incentives being offered at the time. The most up to date Program Guidelines can be found at <http://professionalmovers.com/the-scott-detroit-moving-incentive/guidelines-for-eligibility/>. You are accordingly advised to consult the Program Guidelines each time you are applying for Detroit Moving Incentives.

Administrative & Moving Consultant Contacts

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