

~~11962 Stonewater Crossing~~
Huntley, IL 60142-7583
January 10, 2007

Professional Movers
1270 Pontiac Trail
Walled Lake, MI 48390

“A Moving Service You Can Depend On” – how appropriate!!!

Sorry for the delay in getting this important message to you.
This is regarding the O’Toole move from 715 Pointe Ct. Milford Michigan
November 17 – 18, 2006.

Kristopher Berstrom was our consultant and driver to Huntley, Illinois.
We are very satisfied with the service that we received from him from the beginning.
Everything arrived in good condition with efficiency, effectively and what seemed
effortlessly; although I am well aware of the challenges that he faced.

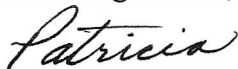
If there is room for an A+ or E for Excellence, please put that on his record. He is
mannerly, and was very helpful. We trusted him and he proved worthy of it.

Beside my busy schedule etc. I did not write this before, as it may have gotten lost in the
correspondence of the holiday season and he certainly deserves a good report. Even
though my three adult children arrived from the Chicago area to help on the 16th, we
were not completely ready since my husband ended up in the hospital (emergency) two
nights before the move (and stayed for a week). Our closing on our home also took place
the morning of the move, so I wasn’t too available, but Kristopher seem to handle the
whole process with no sign of stress or worry and I felt confident that he would. Also he
seemed to have good workers at both ends.

My husband, who is fine now, will write a good report for your company to the “Angie’s
List” where we received the recommendation in the first place.

Mike gave us the first estimate and made us feel comfortable arranging for the services
with your company. Please thank both Kristopher and Mike for us.

With much gratitude,



Patricia & (William) O’Toole
248.676.0472 if any questions