

POST MOVE SURVEY

Residential Relocation Services



ProfessionalMovers.com

The Moving & Delivery Company You Can Depend On!

Moving • Packing • Storage • Delivery

1270 Pontiac Trail • Walled Lake, MI 48390
Tel: 248-926-9999 Fax: 248-926-9921



Local Moving Services

Customer Name: Mr. Thomas Lee
Move Location: Royal Oak, MI to Troy, MI
Move Date: 8/22/10
Numbers of Movers: 3 Movers
Total Move Time: 4.75 Hours

SURVEY QUESTIONS

RESPONSES

Did Professional Movers.com provide you with a Certified Moving Consultant to visit your home to perform a pre-move survey?

YES

NO



If yes, did the Professional Movers.com Certified Moving Consultant provide you an accurate pre-move estimation of your moving costs?

YES

NO



Did you find the Professional Movers.com Certified Moving Consultant to be friendly, informative, helpful, and attentive to your needs?

YES

NO



How would you rate the moving teams' punctuality, appearance, attitude, and professionalism?

POOR

FAIR

GOOD

GREAT



How would you rate the use of care and precaution in handling your belongings throughout the move?

POOR

FAIR

GOOD

GREAT



How would you rate Professional Movers.com in regards to your overall experience?

POOR

FAIR

GOOD

GREAT



Would you recommend Professional Movers.com to friends, family, co-workers, etc?

YES

NO



Additional Comments or Thoughts You Would Like to Share:

Survey Respondent: Mr. Thomas Lee

Signature of Survey Respondent:

X

[Handwritten Signature]

Please Sign Above Here

Date: