



A+ for ProfessionalMovers.com

~~Stephanie~~, Stephanie ~~Moore~~ TROY MI <~~stephanie_moore@troy.mi~~>
To: "andrew@professionalmovers.com" <andrew@professionalmovers.com>

Fri, Dec 6, 2013 at 5:19 PM

Dear Mr. Androff:

Your company has earned another "ALL A+" report card. Here is my excellent impression of your firm. Feel free to add this to the numerous glowing evaluations on your website, professionalmovers.com

Your company was immediately recommended by ~~Jeff Haase~~, when he learned of my upcoming move. Every moment of the experience with your company was positive. This started with the initial consultation, and ended by providing generous tips to each of the 3 crew members (they earned it!).

Your employees contributed to our positive experience in the following ways:

1. The quote was reasonable, fully explained, and detailed in writing.
2. All staff and crew members were professional and friendly in their dress, behavior and language.
3. Everyone was extremely knowledgeable about all facets of the move.
4. Each of your employees were consistently eager to be helpful.
5. The day of the move, all 3 team members were particularly careful with everything they touched.
 - o Nothing broke (I expected something to break, but nothing did).
 - o Flooring, doorways, etc. were protected to avoid any type of damage.
 - o Large furniture was wrapped (not 1 scratch, on anything!).
6. The magic of the crew was that they worked carefully AND quickly. The rapid speed of the move was amazing. By lunch, we were moved into our new home.

Due to my own profession, I certainly understand the significance of raving fans. Please count two more for your company: my husband and I. The stream of visitors to our new home are all told about the ease of the move, thanks to your company. When Jon and I learn of anyone (friend, client, colleague, neighbor, relative) even considering a move, especially long distance, we will strongly advocate that your company is hired.

Yours Truly,

Stephanie

Stephanie (~~Carol~~) ~~Moore~~, AAMS®