

POST MOVE SURVEY

Residential Relocation Services



Local Moving Services
Wayne State University



Customer Name: Mr. Emery Stephens
Move Location: Ann Arbor, MI to Royal Oak, MI
Move Date: 8/21/10 & 8/23/10 **Numbers of Movers:** 3 Movers
Estimated Move Time: 9.5 Hour **Actual Move Time:** 9.5 Hours

SURVEY QUESTIONS	RESPONSES			
Did Professional Movers.com provide you with a Certified Moving Consultant to visit your home to perform a pre-move survey?	YES		NO	
	<input checked="" type="checkbox"/>		<input type="checkbox"/>	
Did you find the Professional Movers.com Certified Moving Consultant to be friendly, informative, helpful, and attentive to your needs?	YES		NO	
	<input checked="" type="checkbox"/>		<input type="checkbox"/>	
How would you rate the moving teams' punctuality, appearance, attitude, and professionalism?	POOR	FAIR	GOOD	GREAT
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
How would you rate the use of care and precaution in handling your belongings throughout the move?	POOR	FAIR	GOOD	GREAT
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
How would you rate Professional Movers.com in regards to your overall experience?	POOR	FAIR	GOOD	GREAT
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Would you recommend Professional Movers.com to friends, family, co-workers, etc?	YES		NO	
	<input checked="" type="checkbox"/>		<input type="checkbox"/>	
Additional Comments or Thoughts You Would Like to Share: Thank you again for working with my moving schedule. The Moving Team was great - very flexible.	Survey Respondent: <u>Mr. Emery Stephens</u> Signature of Survey Respondent: X _____ Please Sign Above Here Date: <u>Oct. 2, 2010</u>			