



# DETROIT



*HOME & OFFICE*



**Moving Incentives**

PROGRAM GUIDELINES  
Updated: November 14<sup>th</sup>, 2011

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## Program Description

In order to further our commitment to the City of Detroit and help accelerate current revitalization efforts, Professional Movers.com is proud to announce *The Detroit Moving Incentives Program*. The program is designed to offer people and businesses deep incentives to relocate to Downtown Detroit. Both residential and business participants will have specific program benefits offered to them.

### **The Detroit Moving Incentive Program offers:**

#### Home or Residential Moving Incentives

- Assigned Detroit Moving Consultant
- Free in-home move survey
- Free use of 4 wardrobe boxes
- Free use of 10 small boxes
- Free use of 5 medium boxes
- 5% Discount off total moving cost
- Includes hardcopy quote with guaranteed hourly rates
- No hidden fees

#### Office or Business Moving Incentives:

- Dedicated Detroit Moving Consultant
- Up to 10 hours of Free Move Consultation
- Includes custom designed move plan
- Free on-site employee packing seminar
- Free custom webpage with packing videos
- 5% Discount off Rental Crates
- 5% Discount off total moving costs
- Includes hardcopy quote with no hidden fees

## Eligibility & General Boundaries

The *Detroit Moving Incentives Program* is seeking entrepreneurs, entrepreneurial companies, professionals, creative types, and anyone else thinking about moving to Downtown Detroit.

To be eligible for the *Detroit Moving Incentives Program*, individuals or companies must relocate within the following neighborhoods: Downtown, Corktown, Lafayette Park, Eastern Market, Woodbridge and the Midtown areas of Brush Park, Cass Park, Art Center, and Lower Cass.

### The general boundaries are listed below:

**To the North:** Interstate 94 / Mack Avenue East of Interstate 75

**To the East:** Interstate 75 North of Mack Avenue / St. Aubin South of Mack Avenue

**To the South:** Detroit River

**To the Southwest:** Train Tracks West of Rosa Parks Boulevard & Fort Street

**To the West:** Rosa Parks Boulevard / 14th South of Interstate 75



## Admission Process

- 1.** Request program admission by contacting us at 248-926-9999 and speaking to Andrew Androff or Brian Mato. They will work with you to collect some information regarding your move. During the conversation, we will schedule and confirm the day and time for one of our Moving Consultants to visit your home or business to perform a survey.

Please be prepared to provide us with the following information:

- Your name or business name and project manager in charge of the move
- Your contact phone number and e-mail
- Your origin address
- Your destination address
- Your preferred move date

- 2.** You or your business will be assigned a Moving Consultant. He will visit your home or office to inventory the items to be moved. The Moving Consultant will listen to your concerns and provide answers to your questions about the move.
- 3.** Our Moving Consultant will build and provide you with a custom move plan and quote. The quote will itemize all costs and display your Moving Incentives in a clean and easy to understand format. Typically, the move plan and quote will be e-mailed directly to you with-in 24 to 48 hours of the survey date. Larger moves may require additional time to complete. During the survey, our Moving Consultant will inform you when you can to expect to receive your quote. There will be no hidden fees and the quote will be valid for 30 days.
- 4.** Once your move is booked, our moving consultant will stay in contact with you with strategically placed phone calls and meetings to ensure the promises we make, are the promises we keep.

## Term and Conditions

- All quotes provided for the program incentives are based upon an agreed scope of work listed on move quote. Specifically, the list of items to move and list of items you are responsible to perform prior to the movers arrival. Examples may include but are not limited to packing, labeling, and confirming elevator reservations. Modifying or changing the scope of work can result in additional charges.
- All program moves are subject to 3 hour minimum charge.
- All program moves will be charged hourly rates with a one hour transportation charge added to all relocations.
- Quotes are only good for 30 days.
- Participants must agree to an in-home/business visual survey, to be eligible for the program.
- Free use of boxes and discounted hourly rates are only valid on local moves under forty miles.
- Program is not valid on interstate moves.
- All pricing will be based on a designated loading/unloading zone at the origin and destination, plus exclusive use of elevators (if necessary).
- Additional Services such as but not limited to hoisting, crating, electrical, plumbing, wall mounting, installation, carpentry, IT and Computer relocation, Cubicle or Workstation Disassembly/Reassembly, Baby Grand Piano moving, LCD/Plasma moving, and maid services are not included in program discounts.
- All customers are required to provide complete payment on move day once the relocation is complete. Payment must be made in the form of cash or check only. No credit cards will be accepted.
- Professional Movers.com reserves the right to change these terms and conditions and program incentives at any time, and you agree to abide by the most recent version of the Program Guidelines and posted incentives being offered at the time. The most up to date Program Guidelines can be found at <http://professionalmovers.com/detroitmovingincentives/guidelines-for-eligibility/>. You are accordingly advised to consult the Program Guidelines each time you are applying for Detroit Moving Incentives.

## **Administrative & Moving Consultant Contacts**

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